

Healthwatch City of London is the champion of the public voice in health and social care services for City residents, workers and students. We are here to support the public to have their say about their care; and influence the design and delivery of local services. We also provide information and signposting about health and social care services.

Volunteer Role Description

Information Analyst

Description

Do you have skills and an interest in analysing quantitative and qualitative data? Perhaps you would like to gain experience of this within a health and social care setting?

Many Healthwatch City of London projects involve collecting data and information which must be coded accurately and analysed efficiently for the findings to be published. Our Information Analysts will assist with this analysis and coding.

Purpose of the Role	To support the work of Healthwatch City of London by analysing, coding/theming and quality assuring collected data for use in patient insight reports on local health and social care services. Can suit a long term commitment or a short term commitment supporting analysis of one project.
Key Activities	Analysing and coding/theming comments on services gathered by Healthwatch City of London to accurately reflect patient, service user, carer and public experiences.

<h2>Essential skills and Knowledge</h2>	<ul style="list-style-type: none"> • Ability to read, listen and analyse • Ability to work as part of a team with staff and other volunteers.
<h2>Attitudes and Values</h2>	<ul style="list-style-type: none"> • Desire to improve health and social care services in City of London. • Ability to work as part of the Healthwatch City of London team. • Committed to anti-discriminatory practice and equal opportunities • Reliable & trustworthy • Respectful of confidentiality • Commitment to the Healthwatch City of London Volunteer Code of Conduct.
<h2>Other Requirements</h2>	<p>Undertake the Healthwatch City of London induction.</p>
<h2>Support</h2>	<p>Relevant support to undertake the role will be provided.</p>
<h2>What will you gain</h2>	<ul style="list-style-type: none"> • Experience of analysing and theming public experience research in the health and social care sector. • Experience of working within a voluntary sector organisation. • Experience of the health and social care policy environment.

To apply please download and complete our volunteers application form on our website www.healthwatchcityoflondon.org.uk and return it to info@healthwatchcityoflondon.org.uk

Alternatively for a copy of the application form you can contact us at info@healthwatchcityoflondon.org.uk or write to us at Healthwatch City of London, Portoken Community Centre, 14-16 Little Somerset Street, E1 8AH.