



**Homerton Healthcare**  
NHS Foundation Trust

**Homerton University Hospital**  
Fertility Centre  
Homerton Row  
London  
E9 6SR

[huh-tr.fertility.unit@nhs.net](mailto:huh-tr.fertility.unit@nhs.net)

**PRIVATE & CONFIDENTIAL**

Date: (autofill)  
Ref: (autofill)

Dear (Patient Name),

I wrote to you previously to inform you of delays to your treatment as a result of some extraordinary and unforeseen operational challenges within our fertility service at Homerton University Hospital, including a shortage of staff.

We are working hard to address these urgent challenges and anticipate that we will be able to resume a normal service at Homerton within the next 6 months. I apologise for any distress this may cause. I want to assure you that in the meantime we are doing all that we can to find alternative solutions to ensure your treatment can occur sooner than that, which includes securing capacity at other NHS centres for Homerton patients.

We are awaiting finalisation of these plans, but we will be back in touch with you no later than Friday 15 April with more definitive information about the next steps of your treatment.

I would once again like to apologise for any distress this has caused you, partners, and families. I hope to update you with more positive news regarding your treatment soon. In the meantime, we are offering support to patients through our in-house counselling service. If you would like to access this service, please contact the department on 020 8510 7486/7638 Monday to Friday between 9am and 4:30pm.

If you have any other queries or concerns, please email [huh-tr.fertility.unit@nhs.net](mailto:huh-tr.fertility.unit@nhs.net) and we will arrange for a member of the clinical team to call you.

Yours sincerely

Dr Garima Srivastava  
**Fertility Clinical Lead & Person Responsible (Human Fertilisation & Embryology Authority)**