

## What will Healthwatch City of London do?

Healthwatch City of London will help people get the best out of their local health and care services; whether it's improving them today or helping to shape them for tomorrow. Healthwatch City of London is all about local residents', students' and workers' voices being able to influence the delivery and design of local services. Not just people who use them, but anyone who might need to in the future.

Healthwatch City of London:

- provides people with information, advice and support about local health and care services
- gathers the views and experiences of local people on the way services are delivered and have the power to enter and view adult health and social care services to get a feel for how they are delivering
- influences the way services are designed and delivered based on evidence from those who use services
- influences how services are set up and commissioned by having a seat on the local Health and Wellbeing Board
- passes information and recommendations to other local Healthwatch, Healthwatch England and the Care Quality Commission

## Get involved!

To ensure YOUR voice is heard - join the City of London Healthwatch - there are a number of ways to get involved:

- Sign up to ensure you do not miss out on our newsletter, key information on events, and the chance to give us your views.
- Represent Healthwatch City of London at Statutory Committees.
- Get more involved in the work of Healthwatch City of London.

Email us on [healthwatchcityoflondon@ageuklondon.org.uk](mailto:healthwatchcityoflondon@ageuklondon.org.uk) or call us on 0207 820 6787

If you want to ensure you do not miss out on any vital information from City of London Healthwatch, would like to get more involved with our activities, would like to tell us about your experiences or would just like to receive our newsletter, fill in your details and send to the below address or email address we will get back to you as soon as we can!

Name:

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Contact Telephone:

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Contact Address:

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Contact Email:

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Comments: Do you have any particular interests? Would you like to be a volunteer?

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## Contact Details

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What is the  
**Healthwatch**  
**network?**





**Healthwatch is the new consumer champion for health and social care in England. We give children, young people and adults a powerful voice - making sure their views and experiences are heard by those who run, plan, deliver and regulate all aspects of health and social care.**

Healthwatch does not just cover hospitals and GP services but includes dental services, pharmacies, optical and hearing services, podiatry, air pollution, housing - in fact any service which impacts on the health and wellbeing of the population of England.

By making sure the views and experiences of all people who use services are gathered, analysed and acted upon, we can help make services better now and in the future. Healthwatch actively seeks views from all sections of the community, especially from those who sometimes struggle to be heard and not just from those who shout the loudest. We also encourage health and social care providers, regulators and planners to hear directly from people themselves.

