

## Agenda

Enter and View training 24 October 2018  
Artizan Library, City of London, 10am-1pm

### Welcome & introductions

10 mins

- >> Housekeeping, brief outline of morning
- >> Interest in Enter and View? - interactive

### Enter and View, the basics (10.10am to 11.10am)

#### What is Enter and View?

20 mins

- >> Legal framework/powers
- >> Purpose: what's it for? - interactive
- >> Questions/discussion

#### Authorised reps

40 mins

- >> What's an authorised rep?
- >> What makes a good rep? - interactive
- >> Questions/discussion

15 min comfort break: 11.10am to 11.35am

15 mins

### Visits 11.35am to 12.15pm (40 mins)

#### Before

15 mins

- >> Planning, notification, key lines of inquiry
- >> Questions/discussion

#### During

15 mins

- >> What to expect?
- >> Interviewing patients and others
- >> Questions/discussion

#### After

10 mins

- >> Recommendations and write up
- >> Publication & follow up
- >> Questions/discussion

### Group exercise 'Planning a visit' 12.15pm to 12.50pm (50 mins)

#### Next steps

10 mins

Healthwatch City and Healthwatch Hackney Enter & View programmes (Catherine Perez-Phillips)

Training finishes at 1pm